



General Terms and Conditions

Products and services (Products) are sold and supplied by SSLink Ltd. On the following general terms which cancel all previous general terms and conditions of sale. Where applicable, special items and conditions of sale are specified in SSLink catalogues, price lists, or other literature.

Payment

Accounts for Products are payable at the following postal address:

SSLINK LIMITED
Unit 10, Kingsmill Business Park, Chapel Mill Road,
Kingston Upon Thames, Surrey, KT1 3GZ
United Kingdom

Until a credit account is established, all business with new customers is on a cash basis unless otherwise agreed. Non-payment by the due date entitles SSLink to cancel the contract or to suspend deliveries without further notice.

Price

All prices will be those ruling at the date of delivery and those quoted. SSLink price lists do not constitute an offer. All prices are exclusive of any applicable value-added tax, which the customer shall be additionally liable to pay to SSLink.

Uncontrollable events and delays In case of delays caused by circumstances beyond the control of SSLink or SSLink suppliers, SSLink shall have the right to either suspend deliveries without notice or cancel the contract without liability. By way of illustration and not of limitation, the following are to be treated as uncontrollable events: strike, lockout, riot, revolution, mobilisation, war, epidemic, official regulations, transportation difficulties, working difficulties, machine breakdowns, fires, failure of suppliers, or other causes, whether similar or not.

Resale

Products are supplied subject to the following conditions:

- A. Products shall remain in their original packaging and the marks, numbers or references indicated on the Products or packaging shall neither be covered, defaced, altered nor erased.
- B. Products normally shall be resold at any trade level only by qualified personnel and in premises suitable for their storage, display and sale under satisfactory conditions.

Law of the contract

In the case of legal disputes, the law and the courts of England shall apply.

Customer order conditions

Any provisions of the customer's order which conflict with, or are in addition to, the general terms and conditions of sale or any special terms of business shall be excluded. Consequences of the non-application of a clause in the present Terms and Conditions of Sale. Should any of these general terms of business and conditions of sale be inapplicable, this would not imply that the rest of the present terms do not remain valid.

Verbal agreements

Any verbal agreement which does not conform to the present terms, shall not be binding on SSLink unless it has been confirmed by SSLink in writing.

Credit and payment

A. Unless otherwise agreed, the granting of credit facilities is made on the condition that payment is received by SSLink at the postal address referred to above, 30 days after the date of invoice, and SSLink reserves the right to withdraw credit facilities forthwith if this condition is not observed.

B. SSLink may charge interest on overdue accounts until the date of actual payment at the monthly rate of 2% of the overdue balance, such amount being payable without prejudice to SSLink's other rights and before as well as after judgement.

C. Where a customer elects to make a payment by credit card, SSLink Ltd will charge a 2% surcharge on the value of the items purchased.

Delivery

A. Products supplied by SSLink are delivered at the risk of SSLink, unless a customer stipulates a special method of delivery, in which event Products are delivered at the risk of the customer and an extra charge may be made for delivery.

B. Any stated delivery date constitutes only a warranty by SSLink to use reasonable endeavours to affect delivery by or about that date. No liability will be accepted by SSLink for failure to meet delivery dates, however caused.

C. In any event, any liability for loss or damage in the course of delivery shall in all circumstances whatsoever be limited (at the option of SSLink) to the repair or replacement of the Products concerned or to the crediting of the customer with the invoice value of such Products.

D. In the event of damage, the customer must advise SSLink of any such damage, within 48 hours of delivery. No claim for damage will be allowed if advice is beyond this period.

Divisibility

Where delivery is to be made by instalments, each delivery shall be deemed for such purpose to be the subject of a separate contract and any failure whatsoever by the seller in respect of any one delivery shall not entitle the buyer to repudiate the contract or any instalments remaining to be delivered thereunder.

Title

Title in the goods shall not pass to the buyer until the Seller has been paid in full for the Goods.

Returns procedure

Product may only be returned to SSLink after first obtaining SSLink's agreement to do so. Whenever SSLink agrees to accept goods for return, it will do so by issuing a Returns Material Authorisation (RMA) number. SSLink delivery carriers are not authorised to collect Products for return without an appropriate reference number and any items received at CU's warehouses that do not clearly display an authorised RMA number will be rejected. All returns must be completed within 10 working days of the issue of an RMA number.

Damaged goods

Any products received visibly damaged must be notified, in writing or via-email, to SSLink within 48 hours of receipt. All such units will be replaced provided the damage was incurred prior to receipt by either the customer or the customers carrier.

Receiving errors

Receipts of incorrect shipments must be notified, in writing or via e-mail, to SSLink within 5 working days of SSLink invoice date. All such disputes will be resolved through arbitration using all the information available at that time e.g. proof of delivery.

Amendments

SSLink reserves the right to alter or amend these General Terms and Conditions of Sale for any particular class of Products or customer

Signed _____
Name (Block letters) _____ Position in Organisation _____
Company Name _____ Date _____